


<b>Search Notes</b>  	<b>Application/Control No.</b>  10730330	<b>Applicant(s)/Patent Under Reexamination</b>  CREAMER ET AL.
	<b>Examiner</b>  THJUAN K ADDY	<b>Art Unit</b>  2614

SEARCHED			
Class	Subclass	Date	Examiner
379	265.02	7/18/08	TKA
379	265.13	7/18/08	TKA
379	88.05	7/18/08	TKA

SEARCH NOTES		
Search Notes	Date	Examiner
EAST: search terms: ACD; call; center; language; PSTN; database; LIDB; query; address; name	7/18/08	TKA
EAST: thomas near2 creamer.in.	7/18/08	TKA
EAST: 379/265.02 and (ACD or (call near center)) and pstn and (lidx or (line near information near database)) and quer\$6 and (address or name) and (caller or calling or subscriber or customer or user) and (forward\$5 or rout\$5)	7/18/08	TKA
EAST: (ACD or (call near center)) and pstn and (lidx or (line near information near database)) and quer\$6 and (address or name) and (caller or calling or subscriber or customer or user) and (forward\$5 or rout\$5)	7/18/08	TKA
EAST: 379/265.02 and pstn and (ACD or (call near center)) and database and (lidx or (line near information or database)) and quer\$7 and language and (name or address) near4 (caller or calling or party or customer)	7/18/08	TKA
See attached EAST Search History	7/18/08	TKA

INTERFERENCE SEARCH			
Class	Subclass	Date	Examiner